basware

SaaS 1 2 3

BASWARE PURCHASE-TO-PAY
CLOUD SERVICE WITH THE RIGHT SERVICE LEVEL (SLA) OPTION FOR YOU

Basware Purchase-to-Pay is a SaaS (software as a service) solution cost-effectively delivering maximum availability and performance. We offer three different Service Level Agreements (SLAs): SaaS One, SaaS Two and SaaS Three. Choose the one that best fits your needs.

Basware understands that organizations are under pressure to reduce technology-related costs while increasing the reliability, agility, flexibility, and sustainability of core financial operation systems. By delivering your Purchase-to-Pay solutions from our world-class data centers and leveraging our expert management services that offer a flexible set of SLA options, you can have the best of both worlds – greater performance and reliability at lower cost.

Rapid ROI and latest software
The Basware cloud platform is an attractive delivery method for implementing Basware Purchase-to-Pay. The cloud delivery model, also called SaaS, is proven to provide rapid return on investment (ROI) and to enable companies to overcome the traditional time, cost and resource barriers of on-premise technology solutions.

By implementing Basware Purchase-to-Pay as a cloud service, your organization always has the latest release without upgrading hassles. This means that IT can focus on the needs of the business to create true business value.

Fast and cost-effective deployment
Because Basware Purchase-to-Pay is a cloud service, you don't have to install or maintain software in your own data center. The solution is available right away and you can immediately start enjoying the benefits. Thanks to shared resources and the elastic scalability of the cloud where resources can be added or removed according to the load, both deployment and operating costs stay in control.

Peace of mind with guaranteed security and uptime
With Basware cloud services, you get peace of mind knowing that Basware incorporates the very highest levels of physical and logical security for your financial data.

Basware's cloud service partners are recognized by independent industry experts for maintaining the highest level of security, compliance and performance for enterprise cloud applications. The managed hosting service is certified and the audit reports are available to our customers. Data security tests are carried out regularly by 3rd party security experts. The data is also segmented on the server, ensuring that only you can see and access your information. Finally, secure access and strict controls enable monitoring of who has access to your business information.

Basware solutions integrate securely with your corporate IT, using a public or private network. All data communications are, naturally, encrypted. The secure environment includes state-of-the-art intrusion prevention, application firewalls, and anti-virus services to ensure that your data is safe.

Benefits of cloud services

Respond quickly to business changes with agility in IT

Connect suppliers and partners to one business commerce network

Free up IT resources to focus on business needs

Increase availability, security and services levels with lower TCO

Shift IT capital expenses to operating expenses

Why choose Basware P2P

P2P process expertise, with world class solutions and global support services

Fastest, most-cost effective way to benefit from financial process automation

Lower Total Cost of Ownership (TCO)

Choice of SLAs to fit your specific needs

Basware Commerce Network integration for e-invoicing and e-ordering

Global delivery from data centers in US, Europe and APAC

Anywhere, anytime access through browser and mobile applications

Choosing the right Service Level for you

Basware makes moving to the cloud and choosing the right SLA simple. We offer three options called SaaS One, SaaS Two and SaaS Three.

These three options have been designed with input from our customers to meet the different needs of companies of all sizes. Key service features are outlined in the table.

Basware Service Level Agreement Options

Detailed feature	SaaS One	SaaS Two	SaaS Three
Single Sign On (SSO)	•	•	•
Uptime	99%	99.5%	99.5%
Storage of business documents	2 years	7 years	7 years
Additional years of business document storage	€	€	€
Storage of migrated business documents	€	€	€
Test Environment	1 year	•	•
Additional test environment	€	€	€
Customer integration through public network (SFTP/Web API)	•	•	•
Customer integration through private network (VPN)		•	•
SOC1 compliancy		•	•
Right to audit the SaaS platform			•
Data at rest encryption			•
HIPAA compliancy			•
Warm standby disaster recovery			€

• Included in the service € Separately priced add-on

SaaS Architecture Overview

User
Send / Receive / Process Business Documents

Workstation
Web Browser

Mobile
Web Browser

HTTPS

Customer Systems

Enterprise IT solutions
ERP
3rd party procurement
HR

Identity Provider

Email

Web APIs: HTTPS

SFTP

Real Time System Link to API (VPN)

SAML 2.0

Email: SMTP

Supplier
Send/Receive Business Documents

Secure Platform

Firewalls, Proxies, Load Balancers, CDN

Anti-virus, Intrusion Prevention, Backup

Authentication, Encryption, SSO

Web User Interface Services

Business Document Workflow Processing (Basic / Pro Users)

Reporting

Administration

System Interface Services

Integration middleware

SFTP

Email

Business Logic Services

Business Document Processing

Reporting Services

Business Document Management

Data Storage Services

Relational Data

File Data

Network Services

Basware User / System Interfaces

Business Document Delivery & Value Added Services

Data

Basware is the global leader in providing networked purchase-to-pay solutions, e-invoicing and innovative financing services. Basware's commerce and financing network connects businesses around the globe. As the largest open business network in the world, Basware provides scale and reach for organizations of all sizes, enabling them to grow their business and unlock value across their operations by simplifying and streamlining financial processes. Small and large companies around the world achieve significant cost savings, more flexible payment terms, greater efficiencies and closer relationships with their suppliers. Find out more at **www.basware.com**

Follow Basware on **Twitter: @Basware**, join the discussion on the **Basware LinkedIn**, **Basware Facebook** and **Basware Blog** and subscribe for the latest news. To find out more, visit us at **www.basware.com/growth**

Security and Performance

Highest levels of security and compliance

SOC 1 certified and HIPAA compliant

Managed hosting with proven reliability and security

Data segmentation keeps your information separate & secure

No need to open up your firewall for mobile users

Security controls audited by independent professionals

>99% uptime

Service Level Agreements (SLAs)

SaaS ①
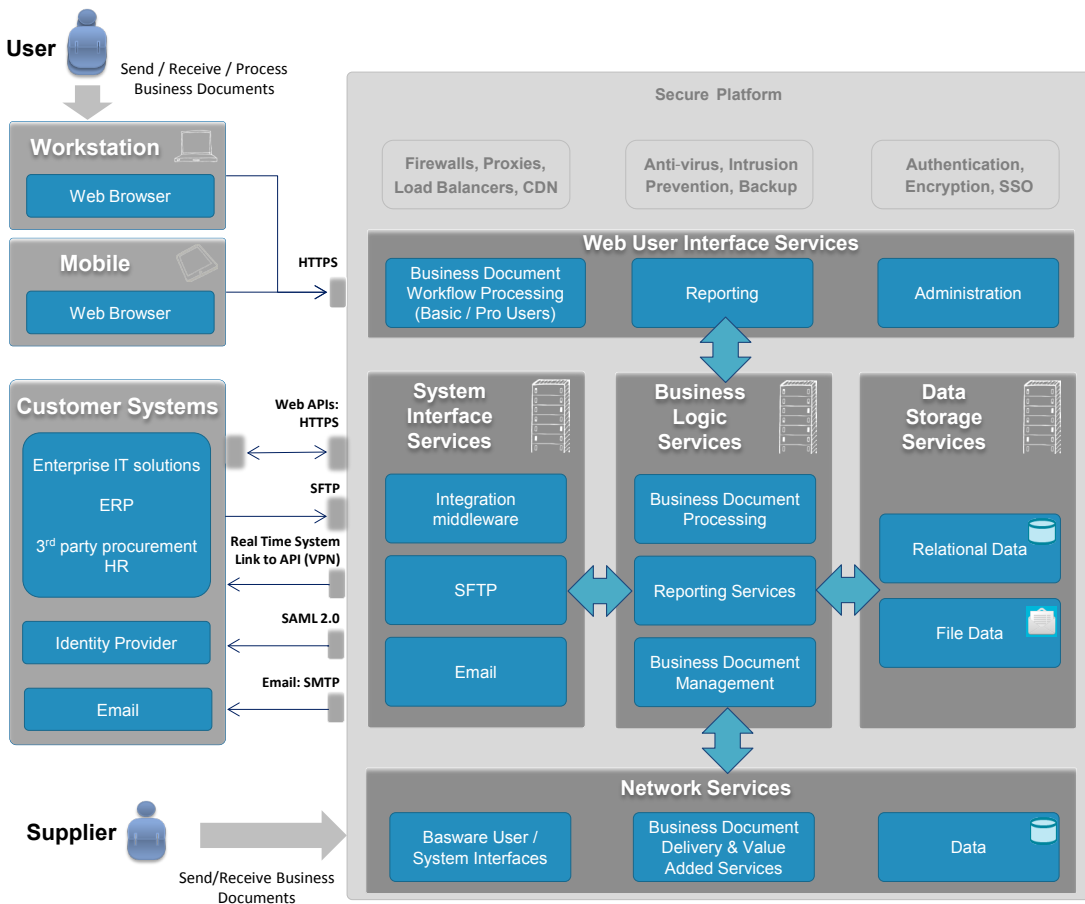**SaaS One:** Cost-efficiency and scale for small and medium enterprises

SaaS ②
SaaS Two: For businesses that need a higher SLA, test environment or private network integration.

SaaS ③
SaaS Three: For the most demanding business needs including HIPAA compliance, data at rest encryption, platform audits and warm standby disaster recovery.

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